

# **United Stationers Inc.**

Earnings Presentation  
Third Quarter 2011

# Forward Looking Statements and Non-GAAP Measures



This presentation contains forward-looking statements, including references to goals, plans, strategies, objectives, anticipated future performance, results or events and other statements that are not strictly historical in nature. These statements are based on management's current expectations, forecasts and assumptions. This means they involve a number of risks and uncertainties that could cause actual results to differ materially from those expressed or implied here. These risks and uncertainties include, but are not limited to, the following:

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Shareholders, potential investors and other readers are urged to consider these risks and uncertainties in evaluating forward-looking statements and are cautioned not to place undue reliance on the forward-looking statements. For additional information about risks and uncertainties that could materially affect United's results, please see the company's Securities and Exchange Commission filings. The forward-looking information in this presentation is made as of this date only, and the Company does not undertake to update any forward-looking statement. Investors are advised to consult any further disclosure by United regarding the matters discussed in this release in its filings with the Securities and Exchange Commission and in other written statements it makes from time to time. It is not possible to anticipate or foresee all risks and uncertainties, and investors should not consider any list of risks and uncertainties to be exhaustive or complete.

\* This is non-GAAP information. A reconciliation of these items to the most comparable GAAP measures is presented on the company's Website ([www.unitedstationers.com](http://www.unitedstationers.com)) under the Investor Information section. Except as noted, all references to financial results within this presentation are presented in accordance with U.S. Generally Accepted Accounting Principles.

## Q3 2011 Headlines



- ◆ Sales increased 3.1% from Q3 2010 to \$1.31 billion.
- ◆ Earnings per diluted share were \$0.81, up 13%\* from an adjusted Q3 2010 EPS of \$0.72\*.
- ◆ Gross margin rate of 15.3% was flat with last year.
- ◆ Operating expenses in Q3 2011 were \$135.1 million, compared to an adjusted \$132.6 million\* in the prior-year quarter, and were 10.3% of sales, down from 10.4%\* of sales in the prior-year quarter.
- ◆ Operating income as a percent of sales was 4.9%, flat with last year's adjusted 4.9%\*.
- ◆ Net income increased 4%\* to \$35.8 million from an adjusted \$34.4 million\* in Q3 2010.
- ◆ Net cash provided by operating activities was \$26.2 million in Q3 2011.
- ◆ Debt was up \$47.9 million from the prior-year end and from the prior-year quarter end.
- ◆ During the quarter, the Company repurchased 2.2 million shares for \$67.8 million and paid a cash dividend of \$6 million to common shareholders.

# Third Quarter 2011 P&L



\$ Millions (except EPS)	\$		% to Sales		\$ change		% to sales change	
	QTD Q3 2011	QTD Q3 2011	QTD Q3 2010	QTD Q3 2010	Fav (Unfav)	Fav (Unfav)	Fav (Unfav)	basis points
Net Sales	\$ 1,310.0		\$ 1,270.7		\$ 39.3	3.1%		
Workday Adjusted Sales Growth						3.1%		
Gross Margin	199.7	15.25%	194.8	15.33%	4.9	2.5%		(8)
Operating Expense	135.1	10.32%	129.3	10.18%	(5.8)	(4.5%)		(14)
Operating Income	64.6	4.93%	65.5	5.15%	(0.9)	(1.4%)		(22)
Interest & Other	7.0		6.6		(0.4)			
Taxes	21.8		22.4		0.6			
Net Income	\$ 35.8		\$ 36.5		\$ (0.7)			
Diluted Shares (000s)	44,202		47,548					
Diluted EPS	\$ 0.81		\$ 0.77		\$ 0.04	5.2%		
Effective Tax Rate	37.8%		38.1%					
<b>Adjusted to exclude non-operating items *</b>								
Adjusted Operating Income	\$ 64.6	4.93%	\$ 62.2	4.89%	\$ 2.4	3.9%		4
Adjusted Net Income	35.8		34.4		1.4	4.1%		
Adjusted Diluted EPS	\$ 0.81		\$ 0.72		\$ 0.09	12.5%		

## YTD September 2011 Headlines



- ◆ Sales increased 3.8%, workday adjusted, from YTD September 2010 to \$3.80 billion.
- ◆ Adjusted earnings per diluted share were \$1.87\*, up 17%\* from YTD September 2010 EPS of \$1.60\*.
- ◆ Gross margin rate of 14.9% was up from 14.8% last year.
- ◆ Adjusted operating expenses in YTD September 2011 were \$407.9 million\*, up from \$395.4 million\* in the prior-year period, and were 10.7%\* of sales versus 10.9%\* in the prior-year period.
- ◆ Adjusted operating income as a percent of sales was 4.2%\*, up from 4.0%\* in YTD September 2010.
- ◆ Adjusted net income increased 10%\* to \$85.4 million\* from \$77.9 million\* in YTD September 2010.
- ◆ Net cash provided by operating activities was \$99.5 million YTD September 2011 compared to \$114.4 million YTD September 2010.
- ◆ Through YTD September 30, 2011, the Company repurchased 4.3 million shares for \$137.7 million, paid cash dividends of \$12 million to common shareholders, and declared another \$0.13 per share dividend.

# Year-to-Date 2011 P&L

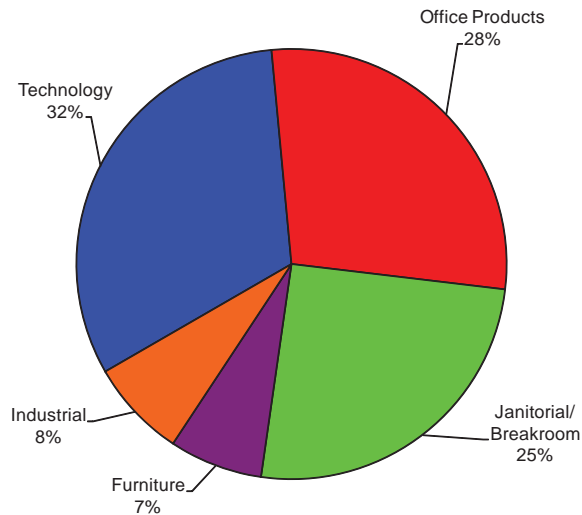


\$ Millions (except EPS)	\$		% to Sales		\$ change	% change	% to sales change Fav (Unfav) basis points
	YTD Q3 2011	YTD Q3 2011	YTD Q3 2010	YTD Q3 2010			
Net Sales	\$ 3,804.1		\$ 3,645.8		\$ 158.3	4.3%	
Workday Adjusted Sales Growth						3.8%	
Gross Margin	566.3	14.89%	541.0	14.84%	25.3	4.7%	5
Operating Expense	413.9	10.88%	389.3	10.68%	(24.6)	(6.3%)	(20)
Operating Income	152.4	4.01%	151.7	4.16%	0.7	0.5%	(15)
Interest & Other	20.4		19.3		(1.1)		
Taxes	50.9		50.7		(0.2)		
Net Income	\$ 81.1		\$ 81.7		\$ (0.6)		
Diluted Shares (000s)	45,718		48,624				
Diluted EPS	\$ 1.77		\$ 1.68		\$ 0.09	5.4%	
Effective Tax Rate	38.6%		38.3%				
<b>Adjusted to exclude non-operating items*</b>							
Adjusted Operating Income	\$ 158.5	4.17%	\$ 145.6	3.99%	\$ 12.9	8.9%	18
Adjusted Net Income	85.4		77.9		7.5	9.6%	
Adjusted Diluted EPS	\$ 1.87		\$ 1.60		\$ 0.27	16.9%	

# Sales by Product Category – Q3 2011



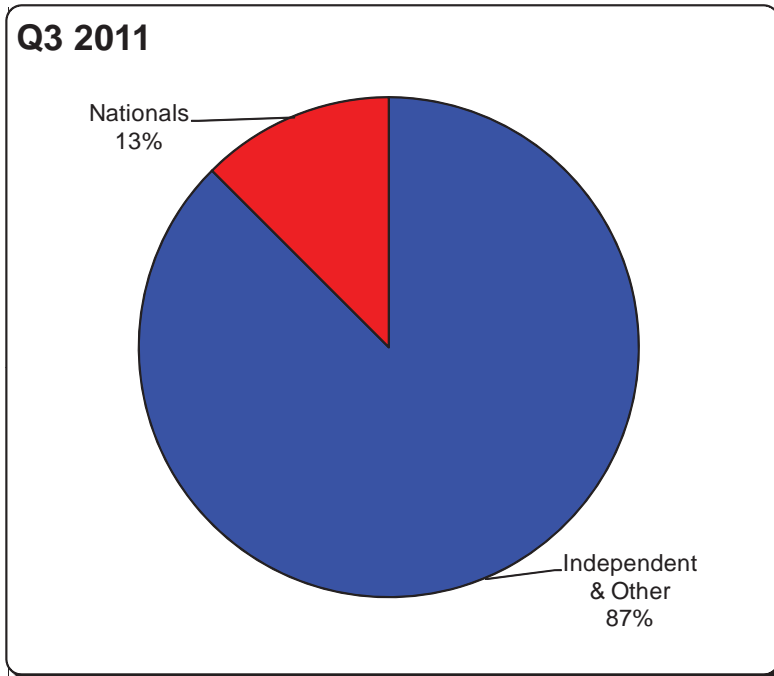
Q3 2011



Category	Sales growth (decline) Q3 2011 vs Q3 2010	Sales growth (decline) Q2 2011 vs Q2 2010	Sales growth (decline) Q1 2011 vs Q1 2010	Sales growth (decline) Q4 2010 vs Q4 2009	Sales growth (decline) Q3 2010 vs Q3 2009
Technology	(0.6%)	(5.8%)	3.6%	(2.8%)	(1.4%)
Office Products	(0.6%)	4.4%	3.4%	0.4%	6.7%
Janitorial/Breakroom	10.6%	11.5%	7.5%	(1.7%)	(4.4%)
Industrial	23.7%	20.5%	26.1%	25.2%	29.6%
Furniture	(9.8%)	(3.9%)	(0.9%)	0.9%	(0.1%)

- Technology sales were relatively flat with lower purchases from National Accounts being offset by significant growth in New Channels and from other targeted initiatives.
- Office Products sales remained even with last year with decreases in National Accounts offset by growth from New Channels.
- Janitorial/Breakroom growth reflects increases across all channels and is a result of continued strategic initiatives to build share.
- Industrial sales growth was due to continued strong demand and strategic initiatives.
- Furniture sales were negatively impacted by a challenging transactional market and a sourcing shift in some national account business.

# Sales by Channel – Q3 2011



Channel	Sales growth (decline) Q3 2011 vs Q3 2010	Sales growth (decline) Q2 2011 vs Q2 2010	Sales growth (decline) Q1 2011 vs Q1 2010	Sales growth (decline) Q4 2010 vs Q4 2009	Sales growth (decline) Q3 2010 vs Q3 2009
Independent & Other	5.7%	4.4%	6.2%	1.2%	3.7%
Nationals	(12.1%)	(5.6%)	1.8%	(4.3%)	(7.6%)

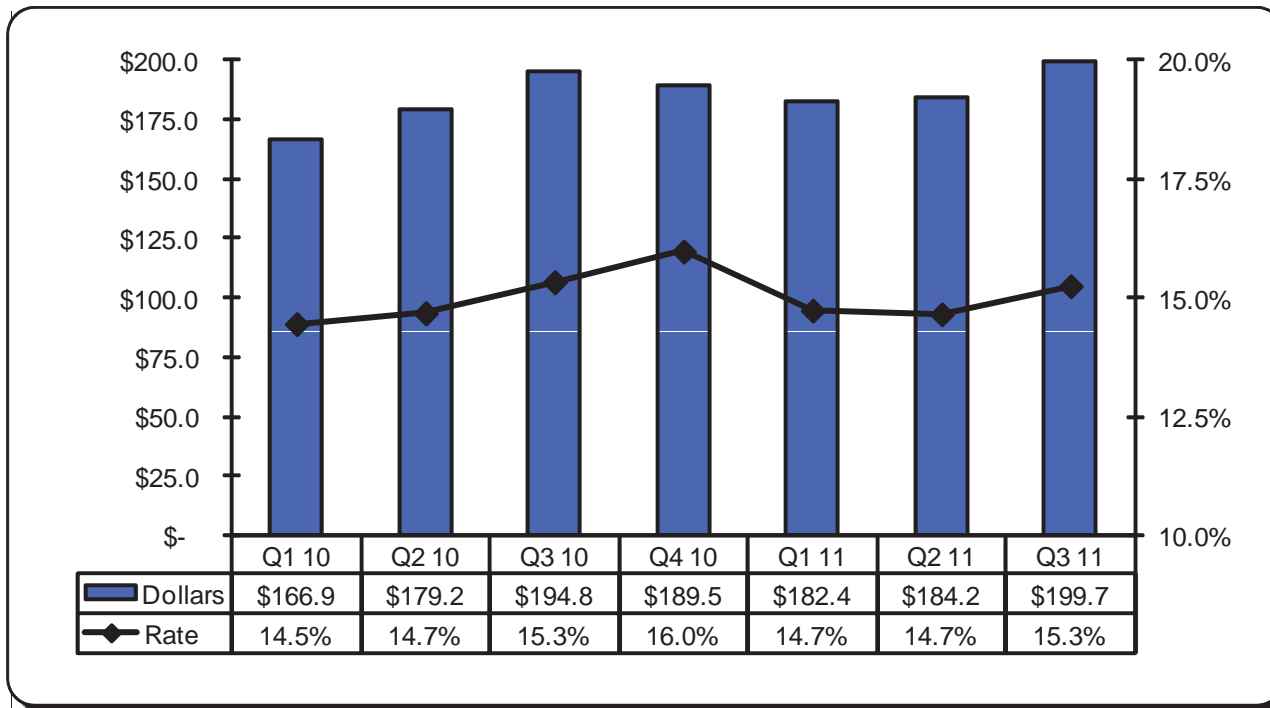
- Independent/Other channel sales growth was attributable to 24% growth in Industrial, continued success with growth initiatives and strong double-digit growth with New Channel customers, including e-tail.
- National accounts sales decline was mainly due to a shift to more direct purchases from manufacturers, primarily in furniture and certain technology products.



# Gross Margin



dollars in millions

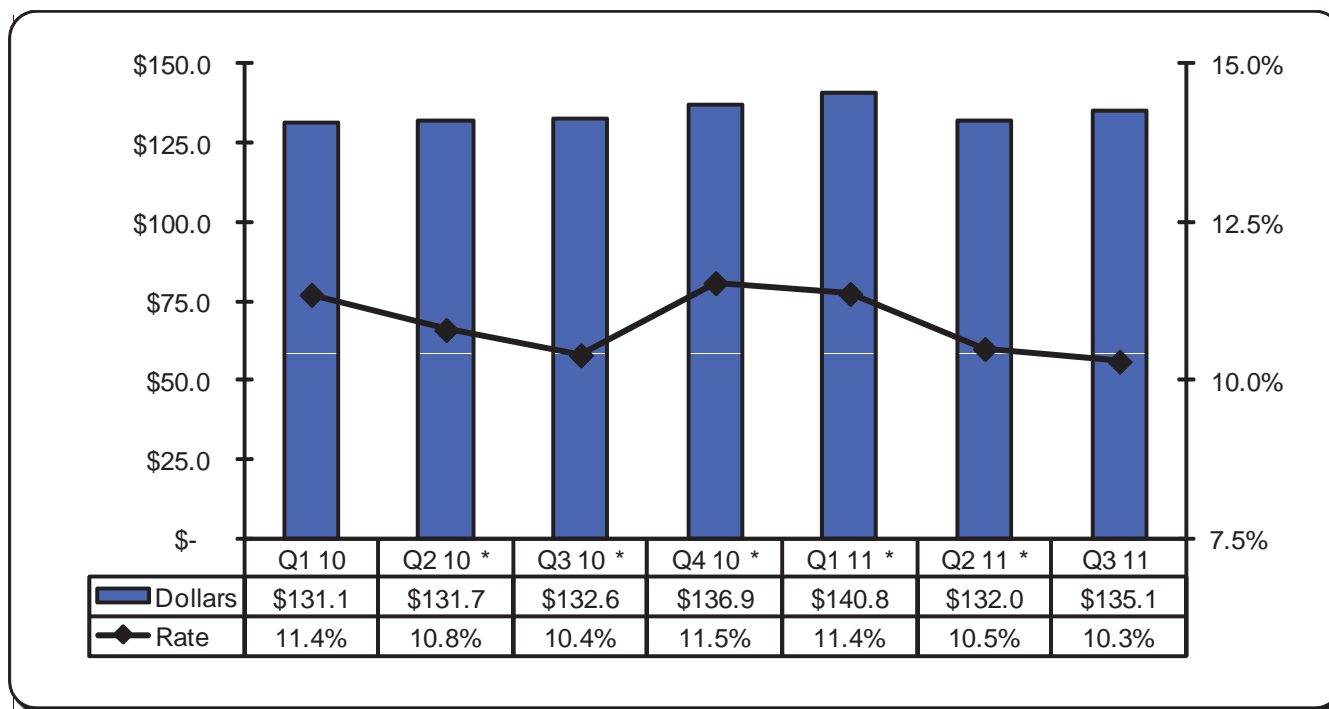


- Margins were flat in Q3 2011 versus Q3 2010 due to lower margin-mix, continued competitive pricing pressures, and higher diesel fuel costs offset by higher product cost inflation, higher inventory purchase-related supplier allowances, other inventory-related items and “War on Waste” (WOW) savings.

# Adjusted Operating Expense\*



dollars in millions

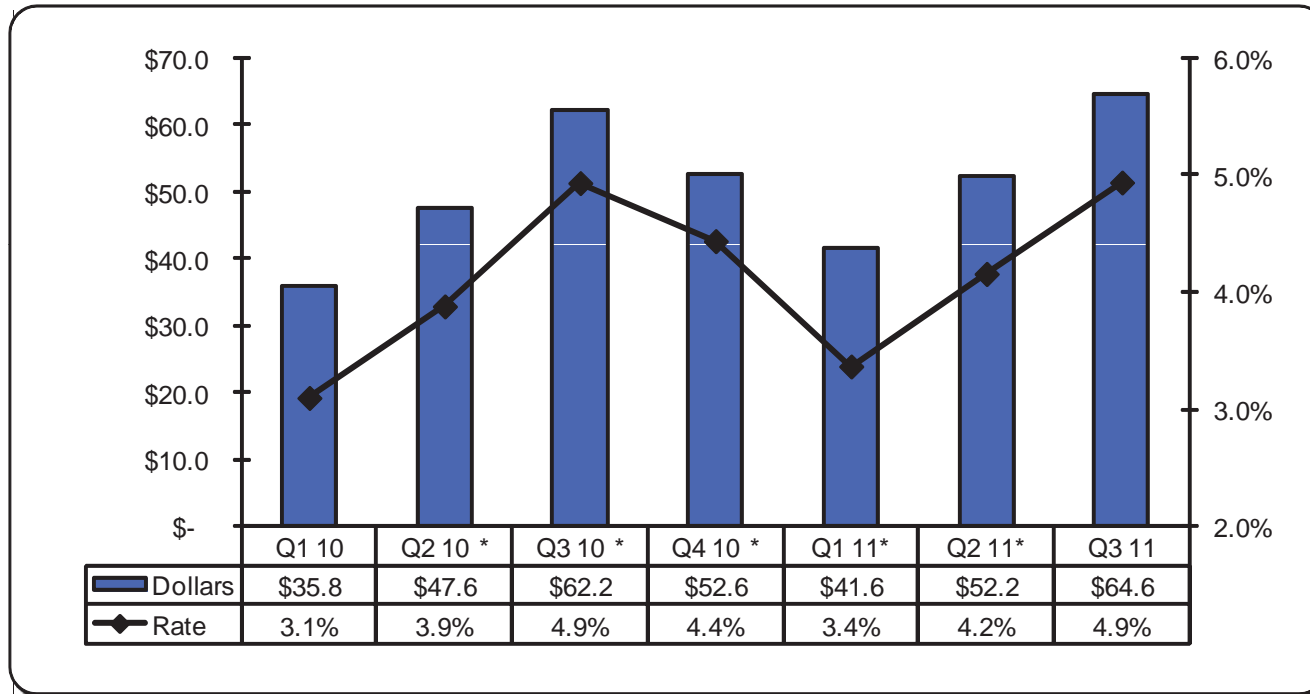


- Adjusted operating expense dollars increased slightly in Q3 2011 versus the prior-year quarter mainly due to sales growth, investment in strategic growth initiatives, and higher bad debt costs. These increases were partially offset by lower depreciation, favorable resolution of non-income based tax liabilities, and savings from WOW initiatives.
- As a percent to sales, adjusted operating expenses were 12 basis points favorable versus the prior year.

# Adjusted Operating Income\*



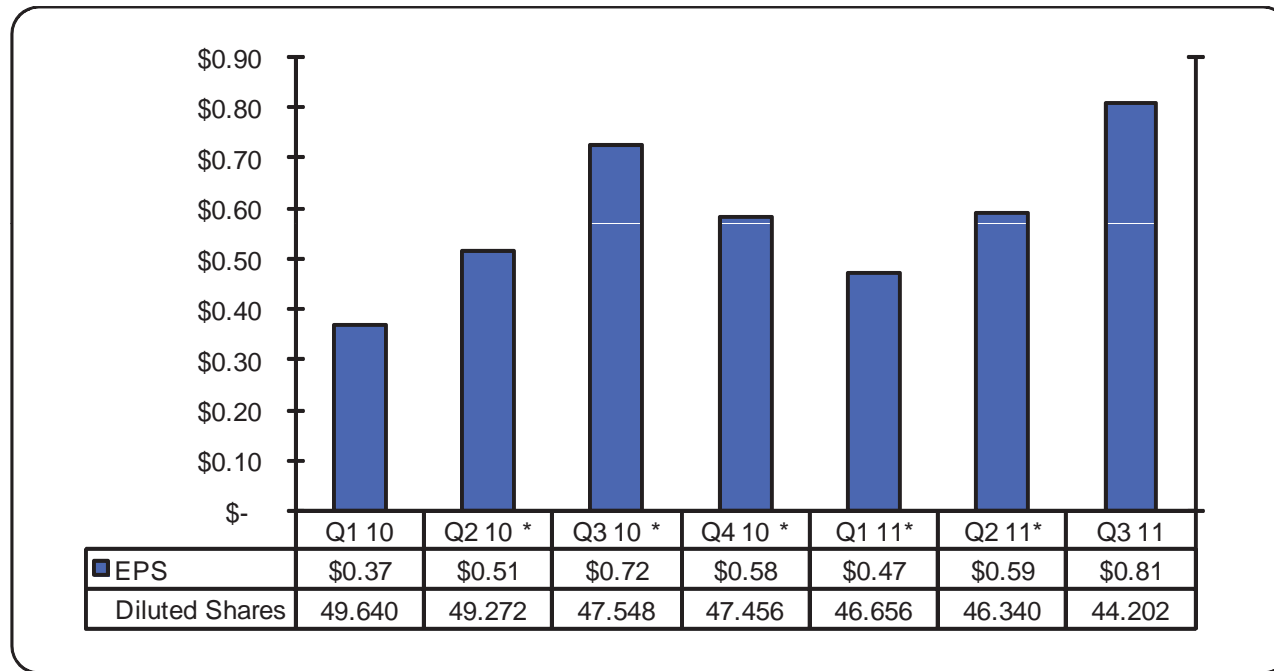
dollars in millions



# Adjusted Earnings per Share\*



shares in millions



# Working Capital Summary



\$ Millions	3/31/2010	6/30/2010	9/30/2010	12/31/2010	3/31/2011	6/30/2011	9/30/2011
Accounts Receivable	\$ 606.2	\$ 642.6	\$ 655.1	\$ 628.1	\$ 648.1	\$ 669.5	\$ 699.2
Inventories (LIFO)	610.1	639.2	617.4	684.1	636.2	632.1	615.5
Accounts Payable	433.8	443.9	424.9	421.6	422.4	443.5	410.8
	<b>Q1 10</b>	<b>Q2 10</b>	<b>Q3 10</b>	<b>Q4 10</b>	<b>Q1 11</b>	<b>Q2 11</b>	<b>Q3 11</b>
Net Trade A/R DSO	43	42	41	41	42	41	42
Inventory Turns	6.6	6.7	6.8	6.1	6.4	6.8	7.1
A/P as % Inventory (LIFO)	71%	69%	69%	62%	66%	70%	67%
A/P as % Inventory (FIFO)	63%	61%	61%	55%	58%	61%	58%

- Receivables were up 7% versus the Q3 2010 and up 11% compared to Q4 2010.
- Net trade A/R DSO increased slightly compared to Q3 2010 as the economic environment remains challenging for certain customers.
- Inventories were down 0.3% versus Q3 2010 and down 10% versus Q4 2010 as the Company continues to manage working capital efficiently while maintaining high service levels.
- Turnover remained strong at 7.1 turns vs. 6.8 turns at this time last year.
- Payables leverage ratios were down slightly from Q3 2010 but up from Q4 2010 and in line with typical levels.

# Cash Flows



\$ Millions	QTD Q1 10	QTD Q2 10	QTD Q3 10	QTD Q4 10	2010 Total Year	QTD Q1 11	QTD Q2 11	QTD Q3 11	2011 YTD
Net Income	\$ 18.2	\$ 27.0	\$ 36.5	\$ 31.1	\$ 112.8	\$ 20.4	\$ 24.9	\$ 35.8	\$ 81.1
Depreciation & Amortization	9.4	9.4	9.4	9.4	37.6	9.0	8.9	8.7	26.6
Share-based compensation	3.3	3.5	3.7	3.6	14.1	3.7	6.7	2.7	13.1
Writedown on impaired assets	-	-	-	-	-	1.6	-	-	1.6
Change in Accounts Receivable	35.9	(36.7)	(12.3)	27.0	13.9	(19.8)	(21.3)	(30.6)	(71.7)
Change in Inventory	(18.1)	(29.4)	21.9	(66.5)	(92.1)	48.2	4.3	15.2	67.7
Change in Accounts Payable	42.5	9.9	(18.9)	(3.3)	30.2	1.0	21.0	(33.1)	(11.1)
Change in Other Working Capital	(4.1)	1.0	12.8	(6.6)	3.1	(18.7)	(3.3)	21.7	(0.3)
Change in Working Capital	56.2	(55.2)	3.5	(49.4)	(44.9)	10.7	0.7	(26.8)	(15.4)
Other	(4.2)	(12.9)	6.6	5.7	(4.8)	(4.4)	(8.9)	5.8	(7.5)
Adjusted cash provided by (used in) operating activities	82.9	(28.2)	59.7	0.4	114.8	41.0	32.3	26.2	99.5
Capital Expenditures	(5.7)	(5.0)	(7.3)	(9.3)	(27.3)	(9.8)	(6.4)	(4.6)	(20.8)
Proceeds from disposition of fixed assets	-	-	0.1	-	0.1	-	0.0	0.1	0.1
Net cash used for capital expenditures *	(5.7)	(5.0)	(7.2)	(9.3)	(27.2)	(9.8)	(6.4)	(4.5)	(20.7)
Free Cash Flow *	\$ 77.2	\$ (33.2)	\$ 52.5	\$ (8.9)	\$ 87.6	\$ 31.2	\$ 25.9	\$ 21.7	\$ 78.8

- Cash flow was positively affected by a significant reduction in inventory, offset by higher accounts receivable and lower accounts payable.

# Debt and Capitalization



\$ Millions	3/31/2010	6/30/2010	9/30/2010	12/31/2010	3/31/2011	6/30/2011	9/30/2011
Debt	\$ 441.8	\$ 453.4	\$ 441.8	\$ 441.8	\$ 441.8	\$ 441.8	\$ 489.7
Equity	730.5	710.6	733.1	759.6	769.7	752.7	721.2
Total capitalization	\$ 1,172.3	\$ 1,164.0	\$ 1,174.9	\$ 1,201.4	\$ 1,211.5	\$ 1,194.5	\$ 1,210.9
Debt-to-total capitalization	37.7%	39.0%	37.6%	36.8%	36.5%	37.0%	40.4%

- Operating cash flow generated continues to be used for investments in growth initiatives, share repurchases, and quarterly dividends.
- Total debt was up \$47.9 million from Q3 2010 and Q4 2010. In September the Company completed a five-year \$700 million Revolving Credit Facility. This facility replaces the Company's \$425 million revolver and \$200 million term loan. The Revolving Credit Facility will be used for strategic growth initiatives, working capital needs and other general corporate purposes.
- Share repurchases totaled 4.3 million shares, or \$137.7 million, in the year through September 2011.