

# **United Stationers Inc.**

Earnings Presentation  
First Quarter 2011

# Forward Looking Statements and Non-GAAP Measures



This presentation contains forward-looking statements, including references to goals, plans, strategies, objectives, anticipated future performance, results or events and other statements that are not strictly historical in nature. These statements are based on management's current expectations, forecasts and assumptions. This means they involve a number of risks and uncertainties that could cause actual results to differ materially from those expressed or implied here. These risks and uncertainties include, but are not limited to, the following:

Prevailing economic conditions and changes affecting the business products industry and the general economy; United's ability to effectively manage its operations and to implement growth, cost-reduction and margin-enhancement initiatives; United's reliance on key customers, and the business, credit and other risks inherent in continuing or increased customer concentration; United's reliance on key suppliers and the supplier allowances and promotional incentives they offer; United's reliance on independent resellers for a significant percentage of its net sales and therefore the importance of the continued independence, viability and success of these resellers; continuing or increasing competitive activity and pricing pressures within existing or expanded product categories, including competition from product manufacturers who sell directly to United's customers; the impact of variability in customer and end-user demand patterns on United's product sales mix and, in turn, on profit margins; the impact of a loss of, or substantial decrease in, the availability of products or service from key suppliers at competitive prices; the availability of financing sources to meet United's business needs; United's ability to manage inventory in order to maximize sales and supplier allowances while minimizing excess and obsolete inventory; United's ability to maintain its existing information technology and e-commerce systems and to successfully procure and implement new systems without business disruption or other unanticipated difficulties or costs; United's ability to effectively identify, consummate and integrate acquisitions; United's reliance on key management personnel, both in day-to-day operations and in execution of new business initiatives; and the effects of hurricanes, acts of terrorism and other natural or man-made disruptions.

Shareholders, potential investors and other readers are urged to consider these risks and uncertainties in evaluating forward-looking statements and are cautioned not to place undue reliance on the forward-looking statements. For additional information about risks and uncertainties that could materially affect United's results, please see the company's Securities and Exchange Commission filings. The forward-looking information in this presentation is made as of this date only, and the Company does not undertake to update any forward-looking statement. Investors are advised to consult any further disclosure by United regarding the matters discussed in this release in its filings with the Securities and Exchange Commission and in other written statements it makes from time to time. It is not possible to anticipate or foresee all risks and uncertainties, and investors should not consider any list of risks and uncertainties to be exhaustive or complete.

\* This is non-GAAP information. A reconciliation of these items to the most comparable GAAP measures is presented on the company's Website ([www.unitedstationers.com](http://www.unitedstationers.com)) under the Investor Information section. Except as noted, all references to financial results within this presentation are presented in accordance with U.S. Generally Accepted Accounting Principles.

## Q1 2011 Headlines



- ◆ Sales increased 5.5% workday adjusted from Q1 2010 to \$1.24 billion.
- ◆ Adjusted earnings per diluted share were \$0.47\*, up 27% from Q1 2010 EPS of \$0.37. Q1 2011 adjusted EPS excludes the impact of a \$1.6 million non-deductible impairment charge related to an equity investment.
- ◆ Gross Margin rate of 14.7% was up from 14.5% last year.
- ◆ Operating expenses in Q1 2011 were \$140.8 million\*, up from \$131.1 million in the prior-year quarter, and were 11.4%\* of sales even with the prior-year quarter.
- ◆ Operating income was 3.4%\*, up from 3.1% in Q1 2010.
- ◆ Net income increased 21% to \$22.1 million\* from \$18.2 million in Q1 2010.
- ◆ Net cash provided by operating activities was \$41.0 million in Q1 2011.
- ◆ Debt was even with the prior-year end and prior-year quarter end.
- ◆ The Company repurchased 373 thousand shares (on a pre-split basis) for \$24.6 million in the quarter.

# First Quarter 2011 P&L

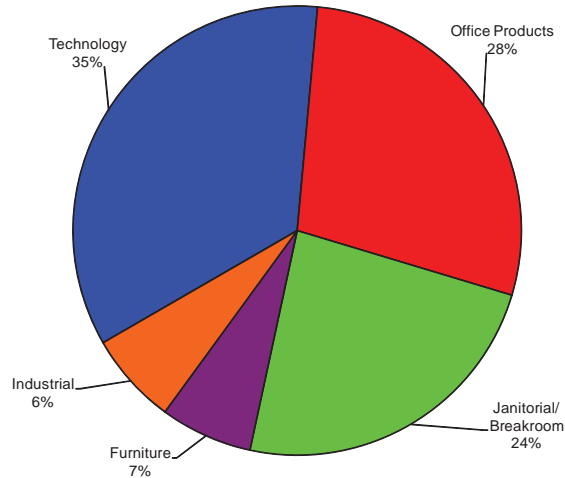


\$ Millions (except EPS) post-split shares	\$		% to Sales		\$ change Fav (Unfav)	% change Fav (Unfav)	% to sales change Fav (Unfav) basis points
	YTD Q1 2011	YTD Q1 2011	YTD Q1 2010	YTD Q1 2010			
Net Sales	\$ 1,237.5		\$ 1,154.3		\$ 83.2	7.2%	
Workday Adjusted Sales Growth						5.5%	
Gross Margin	182.4	14.74%	166.9	14.46%	15.5	9.3%	28
Operating Expense	142.4	11.50%	131.1	11.35%	(11.3)	(8.6%)	(15)
Operating Income	40.0	3.24%	35.8	3.11%	4.2	11.7%	13
Interest & Other	6.8		6.3		(0.5)		
Taxes	12.8		11.3		(1.5)		
Net Income	\$ 20.4		\$ 18.2		\$ 2.2		
Diluted Shares (000s)	46,656		49,640				
Diluted EPS	\$ 0.44		\$ 0.37		\$ 0.07	18.9%	
Effective Tax Rate	38.6%		38.4%				
<b>Adjusted to exclude non-operating items*</b>							
Adjusted Operating Income	\$ 41.6	3.37%	\$ 35.8	3.11%	\$ 5.8	16.2%	26
Adjusted Net Income	22.1		18.2		3.9	21.4%	
Adjusted Diluted EPS	\$ 0.47		\$ 0.37		\$ 0.10	27.0%	

# Sales by Product Category – Q1 2011



Q1 2011

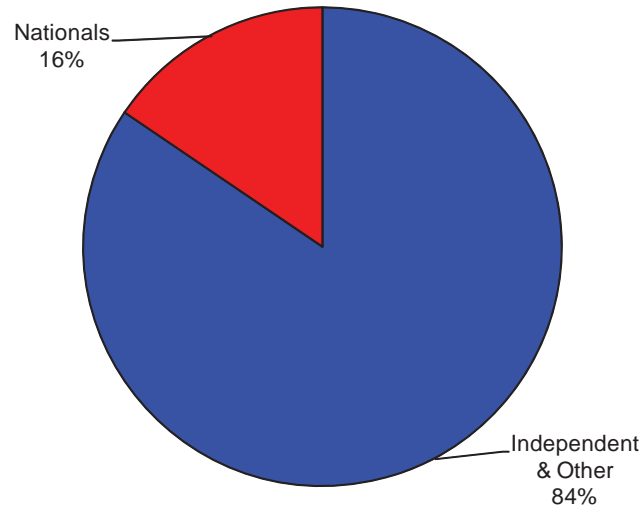


Category	Sales growth (decline) Q1 2011 vs Q1 2010	Sales growth (decline) Q4 2010 vs Q4 2009	Sales growth (decline) Q3 2010 vs Q3 2009	Sales growth (decline) Q2 2010 vs Q2 2009	Sales growth (decline) Q1 2010 vs Q1 2009
Technology	3.6%	(2.8%)	(1.4%)	8.6%	3.0%
Office Products	3.4%	0.4%	6.7%	5.6%	2.7%
Janitorial/ Breakroom	7.5%	(1.7%)	(4.4%)	(2.1%)	5.0%
Furniture	(0.9%)	0.9%	(0.1%)	(2.1%)	(10.0%)
Industrial	26.1%	25.1%	29.6%	27.7%	8.5%

- Technology sales gains due to growth strategies in hardware and supplies, and some timing shifts.
- Office Products sales growth was driven by cut sheet paper and reflects gains from our strategic growth initiatives and strong supplier and buying group alliances that have led to new business.
- Janitorial/Breakroom growth reflects market trends and execution of growth initiatives that helped offset the shift of some national account business in certain product lines that went direct to manufacturers in 2010.
- Furniture sales have benefited from end-user demand for value products and with furniture-focused dealers, offset by continued sluggish market conditions.
- Industrial sales grew significantly reflecting a positive economic environment, growth from strategic investments, and execution of sales initiatives fueled by the continued addition of sales resources.

# Sales by Channel – Q1 2011

Q1 2011



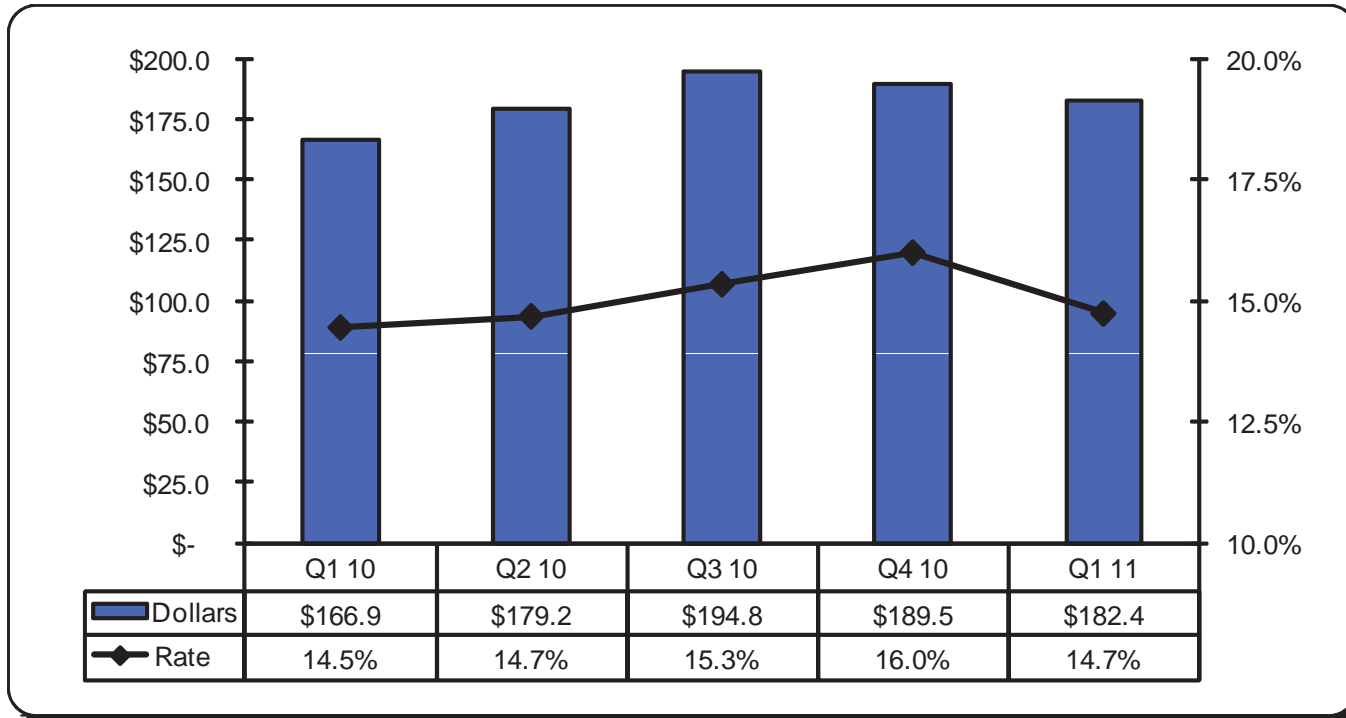
Channel	Sales growth (decline) Q1 2011 vs Q1 2010	Sales growth (decline) Q4 2010 vs Q4 2009	Sales growth (decline) Q3 2010 vs Q3 2009	Sales growth (decline) Q2 2010 vs Q2 2009	Sales growth (decline) Q1 2010 vs Q1 2009
Independent & Other	6.2%	1.2%	3.7%	8.2%	3.4%
Nationals	1.8%	(4.3%)	(7.6%)	(8.9%)	0.8%

- Independent/Other channel sales growth was led by strong results in Industrial and Jan/San channels, and with New Channel customers.
- National accounts sales growth was driven by technology supplies and cut-sheet paper.

# Gross Margin



dollars in millions

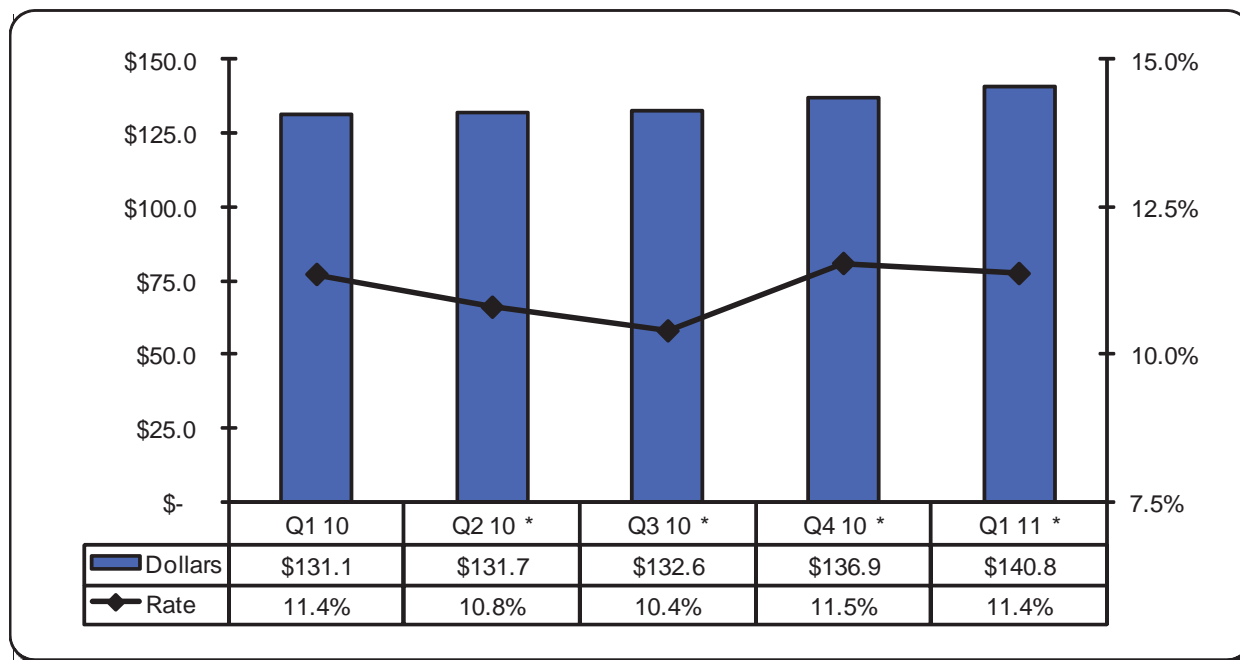


- Increased margins in Q1 2011 versus Q1 2010 were due to higher supplier allowances as a result of program enhancements and increased product cost inflation partially offset by an unfavorable margin mix.
- Margins in Q1 2011 also benefited from WOW savings which helped to offset increasing fuel costs.

# Operating Expense\*



dollars in millions



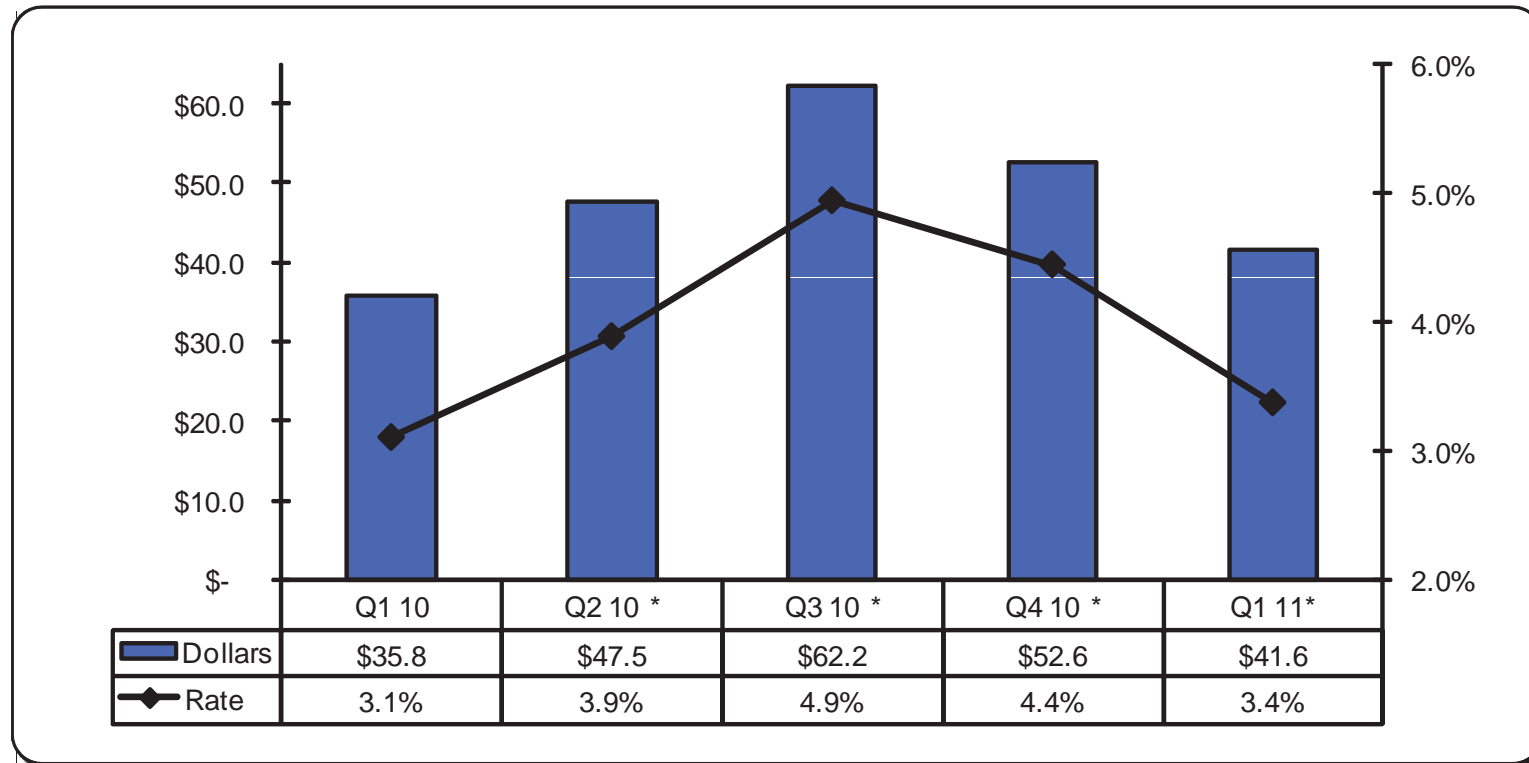
- Operating expense dollars increased about 7%\* in Q1 2011 versus the prior-year quarter mainly due to sales growth and investment in strategic growth initiatives.
- As a percent to sales, operating expenses were flat with the prior year as WOW savings helped to offset the costs of investing in growth initiatives.
- Q1 2011 also included an additional \$1.6 million or 13 basis points related to a change in the Company's vacation policy. For 2011, this change will cause timing differences between quarters, however, the expected impact to the full-year results will be immaterial.



# Operating Income\*



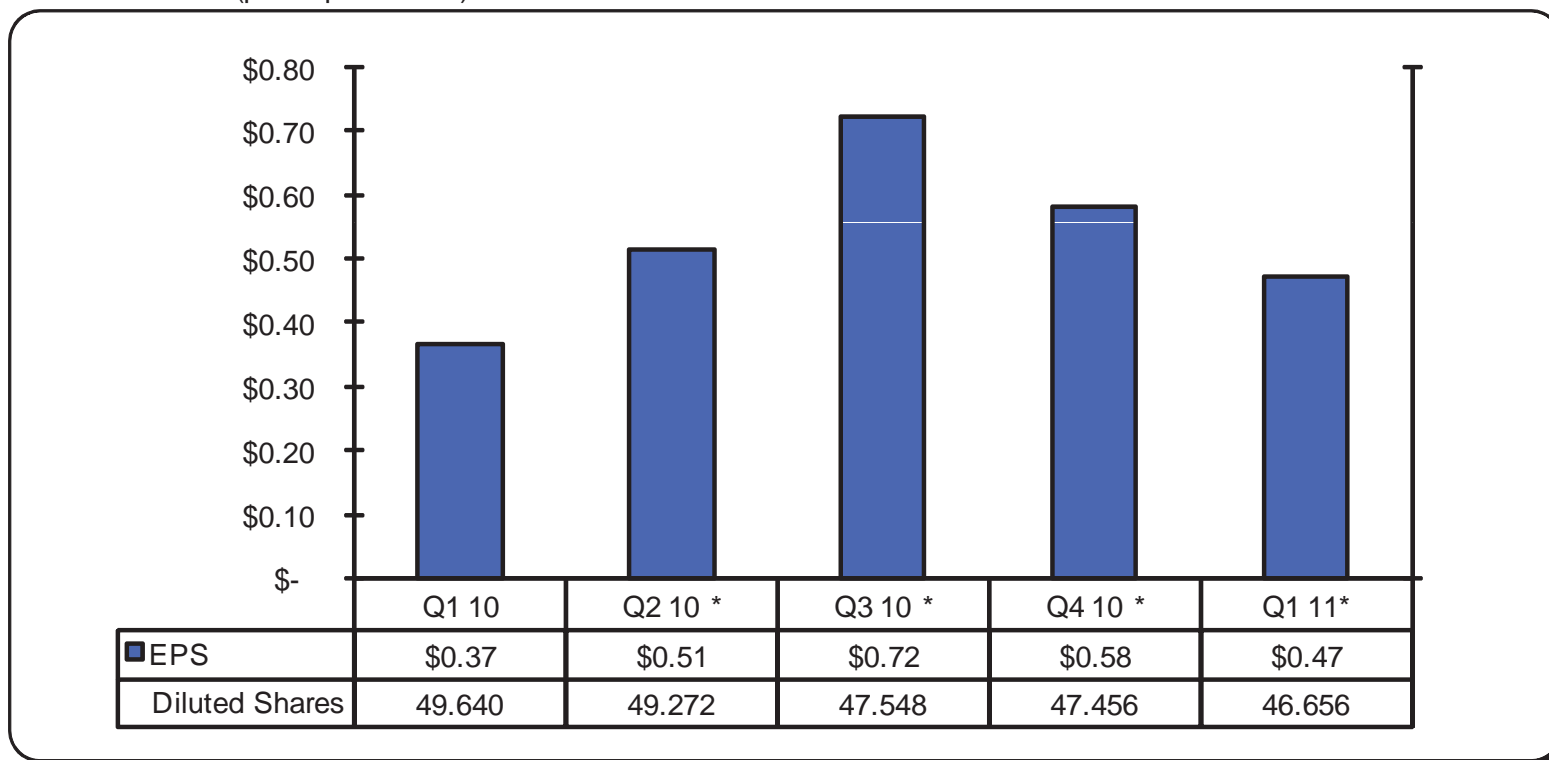
dollars in millions



# Earnings per Share\*



shares in millions (post-split shares)



# Working Capital Summary



\$ Millions	3/31/2010	6/30/2010	9/30/2010	12/31/2010	3/31/2011
Accounts Receivable, adjusted	\$ 606.2	\$ 642.6	\$ 655.1	\$ 628.1	\$ 648.1
Inventories (LIFO)	610.1	639.2	617.4	684.1	636.2
Accounts Payable	433.8	443.9	424.9	421.6	422.4
	<b>Q1 10</b>	<b>Q2 10</b>	<b>Q3 10</b>	<b>Q4 10</b>	<b>Q1 11</b>
Net Trade A/R DSO	43	42	41	41	42
Inventory Turns	6.6	6.7	6.8	6.1	6.4
A/P as % Inventory (LIFO)	71%	69%	69%	62%	66%
A/P as % Inventory (FIFO)	63%	61%	61%	55%	58%

- Trade A/R DSO improved compared to Q1 2010 as the credit environment continues to improve.
- Inventories were up 4% versus Q1 2010 but are down 7% versus Q4 2010 as inventories were being built to support the accelerating momentum of growth strategies heading into 2011 and for investment buys.
- Payables leverage ratios were in line with typical levels but down slightly from unusually high levels in Q1 2010.

# Cash Flows



\$ Millions	QTD Q1 10	QTD Q2 10	QTD Q3 10	QTD Q4 10	2010 Total Year	QTD Q1 11
Net Income	\$ 18.2	\$ 27.0	\$ 36.5	\$ 31.1	\$ 112.8	\$ 20.4
Depreciation & Amortization	9.4	9.4	9.4	9.4	37.6	9.0
Share-based compensation	3.3	3.5	3.7	3.6	14.1	3.7
Writedown on impaired assets	-	-	-	-	-	1.6
Change in Accounts Receivable	35.9	(36.7)	(12.3)	27.0	13.9	(19.8)
Change in Inventory	(18.1)	(29.4)	21.9	(66.5)	(92.1)	48.2
Change in Accounts Payable	42.5	9.9	(18.9)	(3.3)	30.2	1.0
Change in Other Working Capital	(4.1)	1.0	12.8	(6.6)	3.1	(18.7)
Change in Working Capital	56.2	(55.2)	3.5	(49.4)	(44.9)	10.7
Other	(4.2)	(12.9)	6.6	5.7	(4.8)	(4.4)
Adjusted cash provided by (used in) operating activities	82.9	(28.2)	59.7	0.4	114.8	41.0
Capital Expenditures	(5.7)	(5.0)	(7.3)	(9.3)	(27.3)	(9.8)
Proceeds from disposition of fixed assets	-	-	0.1	-	0.1	-
Net cash used for capital expenditures *	(5.7)	(5.0)	(7.2)	(9.3)	(27.2)	(9.8)
Free Cash Flow *	\$ 77.2	\$ (33.2)	\$ 52.5	\$ (8.9)	\$ 87.6	\$ 31.2

- Cash flow results reflect strong working capital management, led by a reduction in inventory in Q1 2011.

# Debt and Capitalization



\$ Millions	3/31/2010	6/30/2010	9/30/2010	12/31/2010	3/31/2011
Debt	\$ 441.8	\$ 453.4	\$ 441.8	\$ 441.8	441.8
Equity	730.5	710.6	733.1	759.6	769.7
Total capitalization	\$ 1,172.3	\$ 1,164.0	\$ 1,174.9	\$ 1,201.4	1,211.5
Debt-to-total capitalization	37.7%	39.0%	37.6%	36.8%	36.5%

- Operating cash flow generated continues to be used for investments in growth initiatives, share repurchases and acquisitions. The Company's strong financial position and continuing positive cash flow enabled it to initiate quarterly dividends.
- Total debt was even with Q1 2010 and Q4 2010 as strong cash flow allowed debt to be maintained at consistent and conservative levels.
- Share repurchases totaled 373 thousand shares (on a pre-split basis), or \$24.6 million, in the quarter.